Mike Henderson has more than 20 years' experience in the financial, healthcare, and educational areas of the IT industry. He is the author of *HL7 Messaging*, available through http://www.otechimg.com, and is a frequent speaker and tutorial instructor at healthcare IT industry conferences. His company, Eastern Informatics, provides global consulting and training on messaging standards and integration project management. Mike has developed clinical and interface solutions for Antrim Corporation, Kaiser Permanente, and the U.S. Department of Veterans Affairs. In cooperation with international entities including the Canadian Health Infoway and the Australian Collaborative Centre for e-Health, he has worked to promote the conformance efforts of the major healthcare IT standards developing organizations. He is a past co-chair of the Control/Query Technical Committee of Health Level Seven, and of the IT Infrastructure Technical Committee of the Integrating the Healthcare Enterprise (IHE) Initiative.