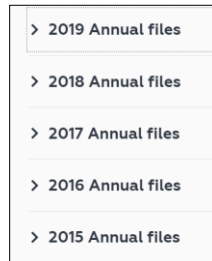


How to Download the Files

1. Go to the link: <https://data.cms.gov/provider-data/archived-data/hospitals>
2. Use data sets from 2015 to 2019 Annual Files



3. Within each Annual File, select the latest flatfile. Typically, the file will have a month nearing December for a given year. Download this file. Repeat extraction for each year.

▼ 2019 Annual files		Download all 2019 annual files	
hos_revised_flatfiles_archive_10_2019.zip	10 / 2019	• ZIP	• 17 MB
hos_revised_flatfiles_archive_07_2019.zip	07 / 2019	• ZIP	• 22 MB
hos_revised_flatfiles_archive_04_2019.zip	04 / 2019	• ZIP	• 18 MB
hos_revised_flatfiles_archive_03_2019.zip	03 / 2019	• ZIP	• 19 MB

4. Unzip the folder and look for a file named “HCAHPS-Hospitals”. This is the file the question needs and you need to extract it from the other years as well.

