How to Download the Files

1. Go to the link: https://data.cms.gov/provider-data/archived-data/hospitals
2. Use data sets from 2015 to 2019 Annual Files
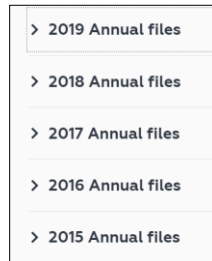
3. Within each Annual File, select the latest flatfile. Typically, the file will have a month nearing December for a given year. Download this file. Repeat extraction for each year.

4. Unzip the folder and look for a file named "HCAHPS-Hospitals". This is the file the question needs and you need to extract it from the other years as well.